



Lean Supply Chain Training Workshop

Premiering following the CSCMP Annual Global Conference September 20-23, Chicago, IL

Attend the CSCMP AGC and receive a discount on the LEAN SC Workshop!

Workshop Date

Thursday, September 24, 2009 following the [CSCMP Annual Global Conference, September 20-23](#)

Location

Hyatt Regency McCormick Place 2233 South Martin L. King Drive, Chicago, IL, USA 60616-9985
Tel: +1 312 567 1234

Facilitator

Kevin von Grabe, Vice President, Lean Deployment, LeanCor, LLC

Individual Rates

Member: \$550 US

Non-Member: \$845 US

[REGISTER NOW](#)

Planning on attending CSCMP Annual Global Conference too? You receive \$100 off! [Register for the CSCMP Conference and the Lean workshop.](#)

Introduction

Becoming Lean is a cultural transformation, achieved only through change at the heart of an organization –its people. In order for Lean to take hold, people need to be given the knowledge and skills to recognize waste, solve problems, sustain results, and share information. *LeanCor's* training services are designed for those that want to initiate or continue this transformation within their organization and drive operational excellence deep into their supply chain and logistics departments.

Workshop Approach

This workshop is designed to build attendee awareness and understanding of Lean and Six Sigma business methodologies and their application to logistics and supply chain management. Participants will also use this time to candidly discuss current challenges relative to their individual roles and responsibilities and desired future state through Lean and Six Sigma. As a result, the class will define areas of opportunity for cost reduction and process improvement projects for their real world situations. *LeanCor's* training is results oriented, organized in a blended learning format, and designed for those that want to develop supply chain, logistics and problem solving experts.

Workshop Deliverables

As a result of their participation in the workshop, attendees will:

1. Receive a deeper understanding of Lean Six Sigma principles, terms, and tools
2. Gain insight as to how lean is applied within the supply chain management functions including transportation, logistics, materials handling, and inventory management
3. Define current challenges and the desired future vision through facilitated completion of House of Lean and River of Waste
4. Identify areas of opportunity for continuous improvement to hone their problem solving and project management skills
5. Receive templates for project management and selection
6. Receive a copy of "Everything I Need to Know About Lean I Learned in First Grade" for learning reinforcement and sharing



AGENDA: Lean Supply Chain Training Workshop

Start Time	End Time	Subject and Key Points/Purpose
8:00 AM	8:15 AM	Introduction
		Understand attendees roles and responsibilities
		Define attendees goals and objectives
		Establish current level of understanding
8:15 AM	8:35 AM	History of Lean, Six Sigma, and Ops Ex
		Building a consensus on the definition and evolution
		Understanding the relationship between various quality programs
8:35 AM	9:45 AM	The Learning Organization
		Creating the problem solving culture
		Why problem identification is good thing
		We need to solve problems at the root cause
		Definition of value add versus non value add
		Seven wastes of lean and logistics
9:45 AM	10:00 AM	Break
10:00 AM	12:00 PM	House of Lean Logistics
		Stability (creating a stable, repeatable process, level loading work activity)
		Standardization (what is standard work, processes, SIPOC)
		Quality at the Source (importance of and error proofing)
		Just In Time (flow, pull, push, leadtime)
		Customer focus (voice of customer/VOC, perception, expectations, takt time)
		Visual management (see as a group, know as a group, act as a group)
12:00 PM	1:00 PM	Lunch
1:00 PM	2:30 PM	Lean Logistics Game
		Teamwork and collaboration (overcoming competing performance measures)
		Holistic thinking and decision making
		DC selection, transportation methods, training vs technology
2:30 PM	2:45 PM	Break
2:45 PM	3:15 PM	Problem Solving
		PDCA & DMAIC
		A3P Tool
3:15 PM	4:30 PM	Project Selection and Management
		Pareto Rule
		Hoshin Kanri/A3 Thinking
		Dashboard and measurement
4:30 PM	5:00 PM	Wrap-Up and Closing
		General discussion
		Final questions and thoughts

**Agenda is subject to change depending on class size*