



AGENDA: Lean Supply Chain Training Workshop

Start Time	End Time	Subject and Key Points/Purpose
8:00 AM	8:15 AM	Introduction
		Understand attendees roles and responsibilities
		Define attendees goals and objectives
		Establish current level of understanding
8:15 AM	8:35 AM	History of Lean, Six Sigma, and Ops Ex
		Building a consensus on the definition and evolution
		Understanding the relationship between various quality programs
8:35 AM	9:45 AM	The Learning Organization
		Creating the problem solving culture
		Why problem identification is good thing
		We need to solve problems at the root cause
		Definition of value add versus non value add
		Seven wastes of lean and logistics
9:45 AM	10:00 AM	Break
10:00 AM	12:00 PM	House of Lean Logistics
		Stability (creating a stable, repeatable process, level loading work activity)
		Standardization (what is standard work, processes, SIPOC)
		Quality at the Source (importance of and error proofing)
		Just In Time (flow, pull, push, leadtime)
		Customer focus (voice of customer/VOC, perception, expectations, takt time)
		Visual management (see as a group, know as a group, act as a group)
12:00 PM	1:00 PM	Lunch
1:00 PM	2:30 PM	Lean Logistics Game
		Teamwork and collaboration (overcoming competing performance measures)
		Holistic thinking and decision making
		DC selection, transportation methods, training vs technology
2:30 PM	2:45 PM	Break
2:45 PM	3:15 PM	Problem Solving
		PDCA & DMAIC
		A3P Tool
3:15 PM	4:30 PM	Project Selection and Management
		Pareto Rule
		Hoshin Kanri/A3 Thinking
		Dashboard and measurement
4:30 PM	5:00 PM	Wrap-Up and Closing
		General discussion
		Final questions and thoughts

*Agenda is subject to change depending on class size

*Property of LeanCor